

Network Year End Review

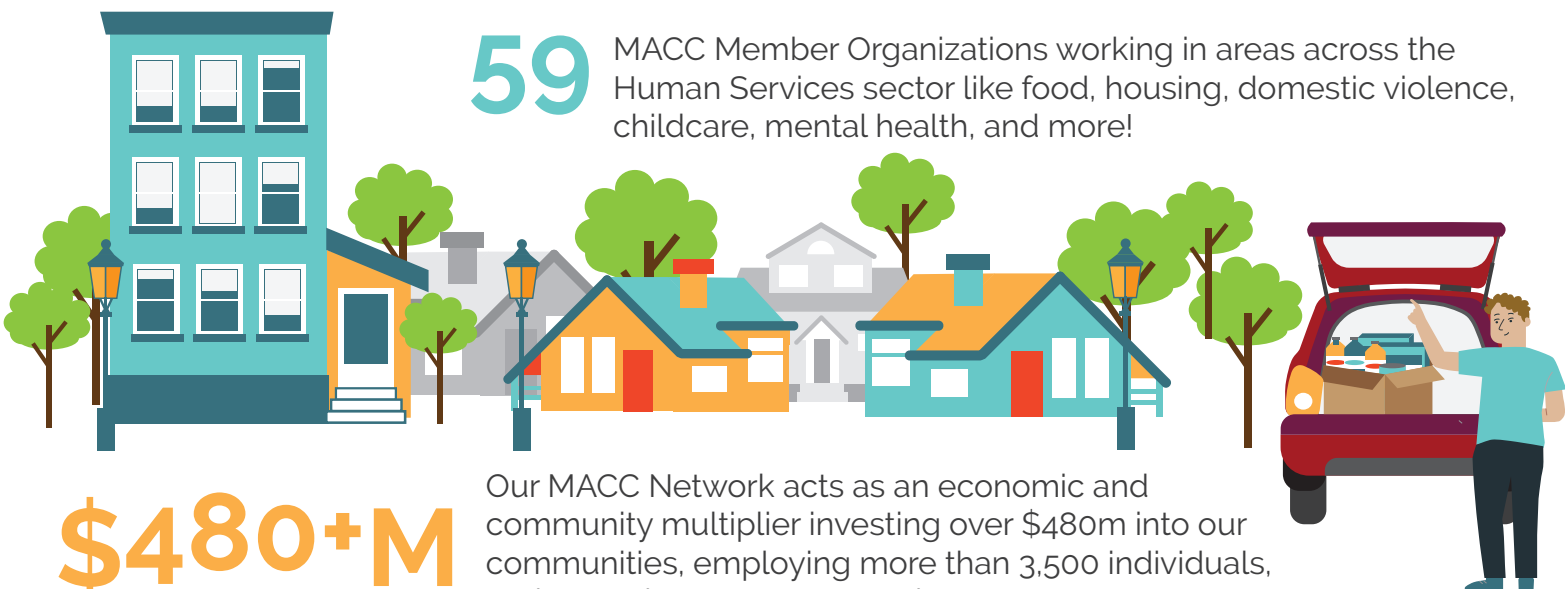
12.06.2023



**METROPOLITAN ALLIANCE of
CONNECTED COMMUNITIES**

NETWORK SNAPSHOT

59 MACC Member Organizations working in areas across the Human Services sector like food, housing, domestic violence, childcare, mental health, and more!



\$480+M

Our MACC Network acts as an economic and community multiplier investing over \$480m into our communities, employing more than 3,500 individuals, and engaging over 26,000 volunteers!



+4

MACC welcomed 4 new members: Minnesota Council of Churches, Solid Ground, Emma Norton Services, and V3 Sports



46

Our MACC Network gathered 46 times both in person and virtually in 2023! We adventured together at our Member Summit, revolutionized our hiring strategies, confronted workplace systems and social norms, explored our power as people leaders, built member capacity for data, reporting, and data justice, advocated with government leaders, and more!

Investing in IDEA:

Organizations across the network have been making new investments in their Inclusion Diversity Equity and Accessibility (IDEA) strategies, but are navigating the tension between focusing time on skills and tactics and what's emerging as a strong need develop capacity for true IDEA vision and strategy.

Workforce Investments:

Our members continue to adapt and evolve their workforce strategies to meet our current unique work place landscape! Our members continue to explore innovative equity strategies from employee power sharing to restructuring hiring practices!



Economic Volatility:

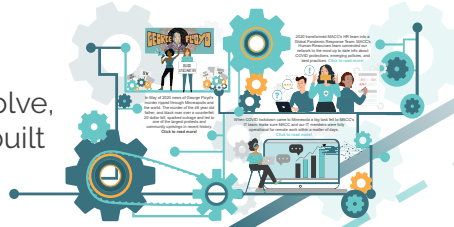
Our communities and members continue to feel the dual pressures of inflation and the end of pandemic supports. While some members have seen increases in government funding, other programs have faced dramatic cuts.

A Call to Collectivism:

The continuing, immense pressure on our members and communities show how vital our work is, and make it clear that we need to work together to build the new solutions that lead to a more equitable society.

KEY ACCOMPLISHMENTS

We released our Pandemic Report capturing the turmoil of the past three years but also honoring the power, resolve, innovation, and solidarity our network built with and within our communities.



We moved! After over 20 years downtown, MACC moved into a new building! We welcomed our staff and network to their new hub with a grand opening in May!



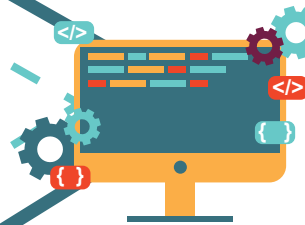
MACC launched our Ask MACC: Workforce Solutions hub bringing together a web-based resource hub and capacity building trainings for our network!



We hosted another successful Member Summit over 3 thought provoking days, gathering together over 115 attendees, acting as representatives from 70% of our member organizations!



MACC's Finance Team integrated 8 new members into their enterprise finance Continia software improving members' access to their accounts payable financials!



MACC's Data Team and members made an exciting pivot in their mobile client communications work allowing them to become early adopters for a platform tailored to ClientTrack and member needs!



MACC continued our advocacy work as new issues emerged including advocating against retaliatory and undue funding restrictions in the wake of the Feeding Our Futures scandal.



MACC staff continue to develop their leadership on IDEA (Inclusion, Diversity, Equity, & Accessibility) through our Culture Committee and small collaborative staff work groups or "Pods"



MACC's Data Team continues to advance our network's leadership in Data Justice deepening our network's expertise, capacity AND building the field by co-presenting on their learning and experiences!



MACC completed strategic planning leading to a framework with a new Vision, Mission, and IDEA Commitment! The work spanned 16 months and was informed at all levels by members, staff, and Board leadership.



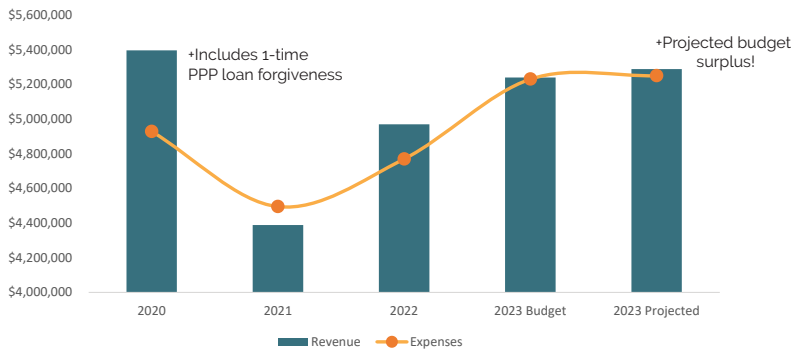
MACC invested in our team's capacity adding several new team members, allowing our teams to deepen and diversify our skill sets, and investing in our internal leadership



FINANCIAL & BUSINESS MODEL

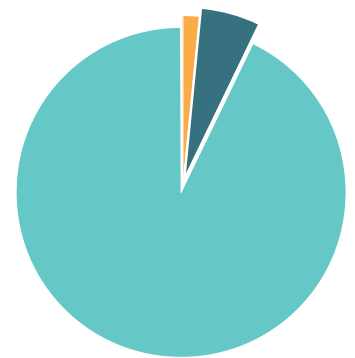
MACC has remained healthy & financially stable with good diversity and growth in terms of organizations and utilization of the various service lines. MACC's core business model remains earned revenue from services provided to members of the network. We balance investing in our human capital along with other infrastructure and systems, with the very real pressures of the marketplace and inflation.

Revenue and Expenses



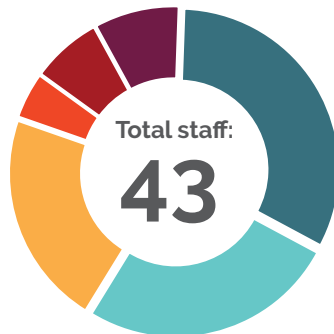
Revenue Sources

- Contributions
- Member Dues
- Service Revenue



MACC Employees

- Financial Services
- HR Services
- Data Services
- Infrastructure Services
- Programs & Capacity Building
- Management & General



Service Line Growth

- +4 New member organizations
- +3 Members added HR Services
- +3 Members added IT Services
- +\$6M New government income supported
- +\$5M New combined budget supported

10 Members participating and 450+ end users supported



IT INFRASTRUCTURE

39 Members participating with over 1500+ end users supported



DATA SERVICES

10 Members participating with \$22M in revenue and 4300+ invoices supported



GOVT. CONTRACT MGMT/INVOICING

10 Members participating with over \$41M in combined operating budget managed



ACCOUNTING

21 Members participating with over 500 employees supported



HUMAN RESOURCES

NETWORK GOVERNANCE



An Open Invitation:

Invest in your network and individual growth by joining MACC's Board of Directors or a Committee!

MACC's Board and committees provide the strategic leadership and insight our network needs to navigate change and adapt to the needs of our member organizations and community.

[Learn more!](#)

2024 MACC Board of Directors

- ***Angela Steward-Randle**, Neighborhood House
- ***Ashley Oolman**, Allied Folk & MN Dept. of Human Services
- ***Christine Brinkman**, Tubman
- ***Claudia Slovacek**, Community Representative
- John Till**, The Family Partnership
- Jonathan Palmer**, Community Representative
- ***Katherine Meerse**, Avenues for Youth
- Leslie Wright**, Mitchell Hamline School of Law
- ***Martha Moriarty**, LDA Minnesota
- Melissa Denton**, Plymouth Christian Youth Center
- ***Mike Wynne**, EMERGE Community Development
- ***Shanaya Dungey**, African American Leadership Forum
- ***Tracy Maki**, Valley Outreach

Thank you to our outgoing Board members:

Nancy Brady, Neighborhood House
Claudia Waring, Asian Women United of Minnesota
Suzanne Burkes, formerly Phyllis Wheatley Community Center

*Elected in 2024

Board Committees

Finance Committee

The Finance Committee's role is to ensure the financial strength and sustainability of MACC.

Governance Committee

The Governance Committee's role is to ensure the strength and sustainability of MACC's governance and oversight functions including its Board of Directors.

Membership Committee

The Membership Committee's role is to oversee the policies and practices of membership.